



## 2.4.2 Integration support – Procedural requirements

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**Mandatory procedures to be followed by all providers in accordance with Book 9:**

- **Expedited approval procedure** (Article 14)  
To ensure rapid service provision, responsibility can be deemed to lie with a provider that may not be formally competent. Providers must resolve any disputes between them at a later point.
- **Delivery from a single source** (Articles 15, 19 and 20)  
Should several providers carry responsibility for service provision, the recipient only has to deal with one main provider that is responsible for planning and where necessary, delivering all services.